



GOVERNMENT OF ASSAM

ADMINISTRATIVE REFORMS, TRAINING, PENSION AND PUBLIC GRIEVANCES DEPARTMENT  
BLOCK-A, FOURTH FLOOR, JANATA BHAWAN :: DISPUR :: GUWAHATI-6  
Website: art.assam.gov.in :: Email: artassamdept@gmail.com

ORDERS BY THE GOVERNOR OF ASSAM

NOTIFICATION

Dated: 17-January-2023.

**No. ART/15020/2/2022/51:** In pursuance to the approval of the Hon'ble Cabinet held on 4<sup>th</sup> January, 2023, the Governor of Assam is pleased to rename the Right to Public Services (RTPS) portal as 'SEWA SETU' and to be made as a Single Unified Interface for all services by any Administrative Department of Government of Assam for the citizens and business entities for delivery of all (G2C, G2B, G2E, B2C, B2B, utility and other) services of all Administrative Departments.

Consequent upon the renaming of the existing **Right to Public Services (RTPS) portal** as '**SEWA SETU**', the Information Technology Department will take charge of the transformation to the **SEWA SETU** project and the process of the closure of the Assam Citizen Centric Service Delivery Project (ACCSDP) in June, 2023. The Information Technology Department will conduct necessary study and analysis for the required transition and creation and maintenance of the SEWA SETU project.

Further, the Information Technology Department will finalize the proposal accordingly in a short span of time so that necessary fund can be provided in the forthcoming budget.

This notification shall come into force with immediate effect.

By order and on behalf of the Hon'ble Governor of Assam.

Secretary to the Govt. of Assam  
Administrative Reforms, Training, Pension and  
Public Grievances Department

**Memo No:** ART/15020/2/2022/51-A

**Dated:** 17-January- 2023

Copy forwarded for kind information to:

1. All Additional Chief Secretaries to the Govt. of Assam, Janata Bhawan, Dispur, Guwahati-06.
2. All Principal Secretaries to the Govt. of Assam, Janata Bhawan, Dispur, Guwahati-06.
3. All Commissioner and Secretaries to the Govt. of Assam, Janata Bhawan, Dispur, Guwahati-06.
4. The Commissioner and Secretary to the Hon'ble Governor of Assam.
5. The Accountant General, Assam, Maidamgaon, Beltola, Guwahati -29.
6. The State Project Director, ARIAS Society, Agriculture Complex, Khanapara, Guwahati-22.
7. All Secretaries to the Govt. of Assam, Janata Bhawan, Dispur, Guwahati-06.
8. PPS to Hon'ble Chief Minister, Assam for kind appraisal to Chief Minister, Assam.

9. Secretary, Co-ordination to Chief Secretary, Assam for kind appraisal of Chief Secretary, Assam.
10. **The Joint Secretary to the Govt. of Assam, IT Department for kind information and necessary action.**
11. All Divisional Commissioners, Assam.
12. All Deputy Commissioners & Sub-Divisional Officers.
13. All Departments of the Assam Secretariat, Janata Bhawan, Dispur, Guwahati-06.
14. All Heads of Departments.
15. P.S. to the All Ministers, Ministers of Independent Charge and Ministers of State.
16. P.S. to the Principal Secretary to Hon'ble Chief Minister, Assam for kind appraisal of Principal Secretary.
17. The Superintendent of Assam Govt. Press, Bamunimaidam, Guwahati-21, for favour of publication in the next issue of the Assam Gazette and he is also requested to kindly send 200 copies of the same to this Department.

By order etc.

(eSigned)  
Secretary to the Govt. of Assam  
Administrative Reforms, Training, Pension and  
Public Grievances Department